

# UDRUGA MOST

## Youth Programs

Office: Gundulićeva 52  
Tel/fax +385 21 483680

## Homeless People Centre

Gundulićeva 22  
Tel/fax +385 21 490261

[info@most.hr](mailto:info@most.hr)

[www.most.hr](http://www.most.hr)

[www.beskucnici.info](http://www.beskucnici.info)

[www.problemiuponasanju.info](http://www.problemiuponasanju.info)

[www.facebook.com/udrugamost](https://www.facebook.com/udrugamost)

[www.facebook.com/Socijalnasamoposlugasplit](https://www.facebook.com/Socijalnasamoposlugasplit)

 SKYPE [most.udrugamost](https://www.skype.com/user/udrugamost)

 TWITTER [infomost.hr](https://twitter.com/infomost.hr)

IBAN:

HR6623300031100092490

HR0323600001101503701

MB 1416391

OIB 72486881282



## ASSOCIATION MoST

is non-governmental, non-political, non-profitable organization, established in 1995, with the objective of improvement of lives of children, youth, poor and homeless persons. Activities of MoSt are focused on implementation of local, regional, national and international strategies against at-risk behaviour, poverty, homelessness and social exclusion.

## VISION

To spread positive energy and create community without socially excluded citizens that fosters activism, human relations and shows care for those in need.

## MISSION

Association Most is non-governmental organization with headquarters in Split that acts on local, regional and national levels and provides concrete help to those in need based on values of volunteer work, humanity, solidarity, respecting differences and human rights; and raises quality of life of children, youth and citizens of all ages.

## VALUES THAT WE PROMOTE

HUMANITY RESPECTING DIFFERENCES TEAM WORK  
RESPECTING HUMAN RIGHTS VOLUNTARY WORK NETWORKING  
SOLIDARITY TOLERANCE COLLABORATION

## NETWORK MEMBERSHIPS

2005 MoSt became a member of Croatian Youth Network

2007 MoSt was founder and coordinator of National Homeless Network

2013 MoSt became a member of FEANTSA – European Federation of National Organizations Working with the Homeless

2014/2015 MoSt was initiator and coordinator of PUP Network – network of NGOs and institutions that take care of youth with behavioural problems

2016 MoSt is a member of The International Juvenile Justice Observatory (IJJO) – organization that advocates the rights of children and adolescents at risk of social exclusion and juvenile offenders

## AWARDS

**2001, 2006** AND **2009** ASSOCIATION MoSt WAS AWARDED THE ASSOCIATION OF THE YEAR AT VOLUNTEER DAYS. **2001** AWARD OF CROATIAN GOVERNMENT FOR PROMOTION AND DEVELOPMENT OF VOLUNTEERING IN THE REPUBLIC OF CROATIA. **2003** CROATIAN GOVERNMENT COMMITTEE FOR PREVENTION OF BEHAVIOURAL PROBLEMS SELECTED POP PROGRAM AS POTENTIAL MODEL PROGRAM. **2006** AWARD OF SPLIT-DALMATIA COUNTY FOR CONTRIBUTION IN RESOCIALIZATION OF SOCIALLY MARGINALIZED GROUPS. **2010** FOUNDATION KAP ZA SLAP AWARDED HUMANITY OSCAR TO ASSOCIATION MoSt FOR ACTION AND WHERE ARE YOU?!. **2012** AWARD VINKA LUKOVIĆ FOR COOPERATION WITH INITIATIVE O LA LA IN ACTION 366 DINNERS **2014** CHARTER OF THE REPUBLIC OF CROATIA **2016** AWARD VINKA LUKOVIĆ FOR „VINKA LUKOVIĆ“ FOR PROMOTION AND DEVELOPMENT OF VOLUNTEERING **2017** CITY OF SPLIT AWARD

## PROMOTION AND DEVELOPMENT OF YOUTH VOLUNTARY WORK PROGRAM

Program includes a line of projects all for the purpose of systematic development and affirmation of youth voluntary work in Split. Within framework of this program, MoSt encourages and connects volunteers' teams from Split secondary schools, organizes educations, disseminates orally stories about youth voluntary work on debates, in media and by organization of big charity actions for well-being of the citizens and City of Split. Thousands of young, active volunteers affirmed Split as a city in which voluntary work, youth activism and peer help are encouraged through Projects *I Do the Right Thing, Build a Bridge, We Have an Idea, Free Voluntary Zone, Volunteering is my Cup of Tea, Ideas' Fair, And Where are You?!* The program has been implemented since 1999.

## FIGHT AGAINST YOUTH VIOLENCE AND PREVENTION PROJECTS

**1999 - 2017** MoSt has been continuously promoting tolerance, non-violence and building of culture of peace and advocating active participation of youth through various multimedia projects, engaged theatre shows, documentary exhibitions, actions, exhibitions of socially and politically engaged posters made by young people. Public discussions, lectures and round tables promote important role of school mediators and organize educations for students and parents. Social skills workshops are organized for children and youth from at-risk groups to teach them how to resist peer pressure, how to say "no", how to communicate better, build self-respect, organize campaigns to fight against addictions via social networks, collaborate with therapeutic communities...



## **CENTRE FOR SUPPORT OF CHILDREN AND YOUTH WITH BEHAVIOURAL PROBLEMS**

Centre implements programs of selective and indicated prevention and treatment of behavioural problems of children and youth and provides post-institutional support to youth leaving alternative care system.

### **POP PROGRAM**

Selective prevention program within framework of which experts and young educated peer-volunteers-helpers organize psychological and social assistance for at-risk children and youth from 11-18 years of age and their families (single parents, socially marginalized families, parents who need support in upbringing...) and for families that are at risk, but whose children have not shown substantial behavioural problems yet. The program is conducted daily, in two shifts, and interventions are focused on individual and group advisory services for children and parents, informing, education, learning assistance, creative free time activities. Educational cycles, empowerment workshops and lectures are organized for peer helpers. POP Program has been continuously implemented since 1999.

### **POP+ PROGRAM**

Indicated prevention intended for children from 11-18 years of age who manifest at-risk behaviours (missing school lessons, bad scholastic ability, committing minor and the first criminal offences...) and their families. Interventions mostly consist of intensive individual and group advisory services for individuals and their families and learning assistance. Psychological and social support is carried out by experts and peer helpers. The program has been implemented since 2015.

### **POST PROGRAM**

Post-institutional support intended for youth from 15-30 years of age who enter/exit or are already out of social welfare and penal institutions. Interventions are focused on informing, advisory services, group work, learning of social and life skills, increasing employment competence levels, independent housing assistance and preparation of personal and work documentation, contacts with competent institutions and potential employers, etc. The Program has the objective of reduction of social exclusion and risk of poverty for this specific youth population. The program has been implemented since 2015.





## WELFARE AND CARE FOR THE HOMELESS PROGRAM



Welfare and care for the homeless has been implemented since 2000 when the first shelter in the City of Split was opened. Basic activities are focused on: housing and care for homeless, half-day shelter, psychosocial support and building capacities of beneficiaries; social inclusion of beneficiaries; raising awareness of the public for problem matter of homelessness and social inclusion.

### • HOMELESS PEOPLE CENTRE

**SHELTER** - provides accommodation for 35 homeless persons and provide them with possibility of overnight stay, maintenance of personal hygiene and change of clothes and meals. It has been in operation since 2000.

**SOCIAL EXCLUSION** - core activities are focused on making of personal documents, psychological and social assistance and support to beneficiaries, organized educations with the purpose of strengthening of beneficiaries' capacities, health care, vocational trainings and prequalification, employment support, daily assistance to persons at risk of poverty. It has been implemented since 2000.

**HALF-DAY SHELTER** – enables stay of beneficiaries and structured activities in the afternoons. Work occupational workshops, public discussions, lectures, voluntary activities for enhancement of quality of life of beneficiaries are conducted. It has been organized since 2015.





## PREVENTION AND POVERTY MITIGATION PROJECTS

### SOCIAL SUPERMARKET

Social Supermarket Solidarity Split is an innovative model for poverty mitigation focused on homeless people and citizens living at risk of homelessness who can choose products they need without payment. This model, by which civic activism, solidarity and philanthropy are promoted, has been implemented by MoSt since 2009 and so far has included more than 30 partners and many associates from the community.

### SOLIDARITY ACTIONS IN COMMUNITY

In order to encourage solidarity, provide concrete help to poorer citizens and to raise awareness of society for homelessness and poverty issues, MoSt conducts researches, issues publications, organizes campaigns, exhibitions, public discussions, round tables, fosters connecting of all stakeholders in a community, creates stakeholders' networks on local and national levels; organizes charity actions that include a large number of citizens and volunteers. Action *And Where are You?!* has been implemented since 2000 by organization of charity flea market at which citizens collect objects for sale and collected funds are intended exclusively for food and personal needs of beneficiaries. Thousands of citizens, associations, schools, institutions, organizations and sports clubs participate in this Action.



### KNOWLEDGE CENTRE FOR SOCIAL INCLUSION AND POVERTY MITIGATION

In 2012 association MoSt signed an Agreement with National Foundation for Civil Society Development on Developmental Collaboration between Knowledge Centres for Social Development in the Republic of Croatia. Knowledge Centres develop various forms of acting through research and analysis of public policies; transfers of specific knowledge in the Republic of Croatia and other countries; develop social potentials and knowledge bases, and advocate for positive social changes. Within framework of this Program, MoSt transfers its accumulated experience and specific knowledge and work with youth with behavioural problems and homeless people to other environments; it fosters innovative work models in the area of social inclusion and poverty mitigation; advocates connecting and creating networks of stakeholders with the objective of positive social change; conducts research and analysis of public policies in this area of work.

## LICENCE/QUALITY SYSTEMS

**2016** Decision on Providing Advisory and Assistance Services to Individuals and Families (Ministry of Demographics, Family, Youth and Social Policy)

**2016** Certificate of Registration in Registry of Legal Persons and Crafts and Trades that Provide Social Services (Ministry of Demographics, Family, Youth and Social Policy)

**2016** Social Services and Assistance Agreement for rendering of social advisory and assistance services to individuals leaving welfare system for children with behavioural problems (Ministry of Demographics, Family, Youth and Social Policy)

**2016** Decision on Fulfilment of Minimal Conditions for Provision of Social Services of Temporary Accommodation to Homeless People in Crisis Situations (Split-Dalmatia County)

**2016** Decision on Registration in Food Donors Registry (Ministry of Agriculture)

**2015** Decision on Introduction of Social Services Quality Standard and Establishment of Quality Team (Ministry of Demographics, Family, Youth and Social Policy)

**2005** Quality System SOKNO/licensed quality system implementation

## FINANCING OF ORGANIZATION/PROJECTS/PROGRAMS/ACTIONS

City of Split, Split-Dalmatia County, National Foundation for Civil Society Development, Ministry of Health, Ministry of Demographics, Family, Youth and Social Policy, Ministry of Science and Education, Office for Human and National Minority Rights, Office for Combating Narcotics Drug Abuse, and foundations AED, CNF and ESF.

---

Printing of this publication was enabled by financial support of National Foundation for Civil Society Development.

The contents of this publication are exclusive responsibility of the author and do not necessarily express the views of National Foundation for Civil Society Development.

Printing of this publication was enabled by Ministry of Demographics, Family, Youth and Social Policy.